

## Pandemic Policy 2020

### **Covid-19 Precautions**

During our portrait sessions & viewings we have put into place precautions to keep our clients and our staff safe. These include social distancing for clients, masks for our photographers and staff when they cannot socially distance, there will be hand sanitizer available at all portrait sessions and viewing appointments. Plus, because our sessions are outdoors, family portraits are already a low risk activity.

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### **Pandemic Policy**

To maintain the safety of our families & our team all photographs will be taken outdoors this season, we have implemented a new policy for inclement weather. This applies only to the 2020 Fall Season. If Tanner must cancel a family portrait event due to inclement weather or other extenuating circumstances, Tanner will offer **one** make-up session to each scheduled family at a future date (Thursday or Friday evening). Tanner will waive the nonrefundable \$15.00 hold fee for the 1<sup>st</sup> makeup session, if the Families miss or need to reschedule a **2<sup>nd</sup>** makeup session **the nonrefundable \$15.00 reschedule fee will apply to hold any future appointments.**

### **Cancelations due to Sickness or Quarantine**

If a family needs to cancel a session due to sickness or quarantine, please have them contact Tanner directly. We will handle this on a case-by-case basis.

### **Refund of Donation Policy:**

Tanner will reach above and beyond to accommodate all families, however we may not always be able to do this, as we know each family is managing the pandemic in the best interest of their individual families wellbeing. If a family request a refund of their donation for any reason, the school that received their monies will be responsible for providing that refund.

[Fine Print: All Policies are subject to change based on what the next few months holds for our Universe :\)](#)

**\*\*With the new precautions in place we are accepting a limited amount of schools to our calendar this season.**

**[Don't wait book your date today.](#)**